

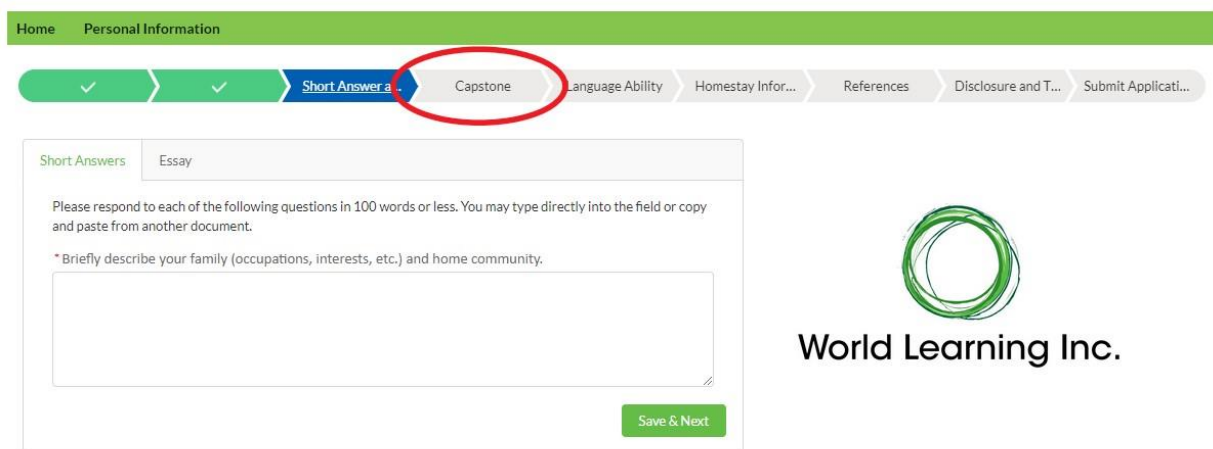
Thank you for your continued patience while we work out the bugs of our new application portal. We have noticed some specific issues we would like to help you navigate should you run into them, too. Please see the instructions below based on your issue.

Login Issues:

You received an email with login information for the [application portal](#). Be sure to **check your spam folder for the login email** if you do not see it in your inbox. If you continue to have login issues, contact your admissions counselor or studyabroad@sit.edu and we will reset your password.

Completing Application Issues:

If you cannot move through the application pages by clicking "save and continue," click on the *Top Bar* of application pages instead, as shown here.



The screenshot shows the application portal interface. At the top, there is a green navigation bar with "Home" and "Personal Information" links. Below this is a horizontal progress bar with several steps: "Short Answer a" (highlighted in blue), "Capstone", "Language Ability", "Homestay Infor...", "References", "Disclosure and T...", and "Submit Applicati...". A red circle highlights the "Capstone" step. Below the progress bar, there is a form with two tabs: "Short Answers" and "Essay". The "Short Answers" tab is active. The form contains the following text: "Please respond to each of the following questions in 100 words or less. You may type directly into the field or copy and paste from another document." Below this is a question: "* Briefly describe your family (occupations, interests, etc.) and home community." There is a large text input field for the answer and a green "Save & Next" button at the bottom right of the form. To the right of the form is the World Learning Inc. logo, which consists of a green circular graphic and the text "World Learning Inc."

Reference Request:

If you cannot enter reference information into the application, please email your reference writer the [PDF reference form](#). Instruct your writer to email the completed form to studyabroad@sit.edu.

Approval of Participation Request:

If you cannot submit a request for approval of participation from your college, please have your school use the [PDF Approval of Participation form](#). Instruct them to email the completed form to studyabroad@sit.edu.

Submitting your Application:

If you are unable to submit your application online, please email your admissions counselor or studyabroad@sit.edu and we will submit it for you.

Thank you again for your patience while our system upgrade continues. As a reminder, we're **waiving your application fee through May 1**. Just enter the coupon code **SIT4All** as you're filling out your application.